Find Your Library at Home

Although the doors at 320 Park Avenue are temporarily closed, you can still count on your library for entertainment, information, and community. For weekly updates on new remote options, upcoming virtual programs, and library service changes, please sign up for our weekly e-newsletter on the GPL website.

HOW TO REACH US

Librarians are available via chat, text, and email:

- **Chat** Immediate assistance is available **9 am-1 pm Monday-Thursday** and **3-5 pm Monday-Thursday**. Inquiries outside those hours will be answered as quickly as possible. The chat window is in the lower right corner of website homepage.
- **Text** at 847.892.6123
- **Email** gckref@glencoelibrary.org

DOWNLOADABLE AND STREAMING OPTIONS

We offer lots of online and streaming options that you can use from home. You can download ebooks; listen to audiobooks; stream movies, tv shows, and music; read newspapers, comics, and magazines; take online classes; learn a new language; and more. Find all the options (and learn how to use them) on our website under Digital Content.

VIRTUAL PROGRAMS

In-library programs are on hold for now, but check the Calendar on our website to learn about:

- **virtual storytimes** via Facebook Live (Tuesdays and Fridays at 11 am) for kids of all ages
- **book discussions** for adults via Zoom: mystery, fiction, nonfiction, Big Books, and historical fact and fiction
- **programs** for adults via Zoom such as the upcoming slide lecture on Monet (May 4), BookNews (May 5), and more

GETTING A LIBRARY CARD

You’ll need a current library card to enjoy the library’s online offerings. **If you’ve never had a GPL card**, you can get a temporary one by going to our website and selecting “Catalog” from the links at the top, then “Get a Library Card Online.” This link will allow you to self-register for a temporary library card number and password. The temporary card will allow you to download e-books and e-audiobooks through Overdrive and to place holds in the catalog. Your permanent card, which allows access to all of our online resources, will have to wait until we reopen. **If you already have a GPL library card that is expired** or is due to expire soon, don’t fret—we’ll automatically extend the validity of your card through June 1.

See page 2 for FAQs
FAQs

What about the materials I already have checked out? You are encouraged to hold onto your materials until we re-open, but if you prefer you may return them through the book drop on the west side of the building. No overdue fines will accrue while we are closed.

I ordered library materials through inter-library loan. Will I still get them? The RAILS inter-library loan system is shut down for the time being. All holds will be filled when we resume normal operations.

Are Advantage copies of bestsellers still being offered to residents? Advantage copy hold requests, which give priority to Glencoe residents on popular e-book and e-audiobook titles, will continue to be monitored. Advantage copies are available only for titles checked out through Digital Library of Illinois. See our website (Digital Content/Books, Movies & More) for information.

When will the library re-open? As soon as it’s safely possible! We don’t have a date yet, but when we do we’ll announce it on our website, social media, and our weekly e-newsletter.